



Statement of purpose: Accommodation for people who require Nursing or Personal Care

1. Aims and objectives

Scope is a disability charity operating in England and Wales. We exist to make this country a place where disabled people have the same opportunities as everyone else. We provide support, information and advice to more than a quarter of a million disabled people and their families every year. We raise awareness of the issues that matter. And with your support, we'll keep driving change across society until this country is great for everyone.

We aim to change society through six themes:

- Fulfilling family lives. We want a society that recognises, includes and supports all kinds of families.
- Living independently in the community. We want a society where everyone is included and supported.
- Learning and skills. We want a society where everyone has opportunities to develop new skills throughout their lives.
- Work and volunteering. We want a society where all types of work and volunteering are available to everyone and individual contribution is valued.
- Financial well-being. We want a society where the extra cost of living some people face is no longer a barrier.
- Disabled leaders and role models. We want a society where high profile people and leaders reflect the diversity of their communities.

Together we can create a better society

Being able to choose where and how you live your life has an enormous impact on your quality of life, your sense of independence and your self-esteem. Many disabled people want to be more involved in their communities but still live on the outside and are unable to exercise control over how and where they live. We believe that every individual has a right to control their own life and to share in the opportunities, enjoyment, challenges, and responsibilities of everyday life.



Through our provision of accommodation for people requiring personal or nursing care, we seek to meet the expectations and needs of disabled people who wish to live in high quality, small group residential communities.

We aim to:

- Value each individual and encourage them to take as much control of their life as possible
- Support full integration into social situations in order to enhance each person's status and self-image
- Gain access to and involvement in a range of community activities
- Enable people to exercise their rights as members of that community
- Offer full involvement in all aspects of their lives including the day to day running of their home
- Develop a comprehensive support plan in conjunction with each person, outlining the plan of support they require and their wishes and aspirations for the future.

2. The kinds of services provided for delivering accommodation for people who require nursing or personal care

The services provided are determined through person-centred planning. This is the development of support plans involving the individual, their relatives / carer / friend / advocate and the relevant staff. Since many of our customers have profound and multiple disabilities, including communication difficulties, we have a range of techniques to express their wishes.

Plans cover personal care needs. These include preferences for getting up, bathing, showering, getting dressed and undressed, toileting, teeth care, nail care, communications, night assistance, eating and drinking. They also address health care needs and information regarding the person's GP, optician, dentist, chiropodist and district nurse, as well as requirements in relation to manual handling, lifting and hoist assessments. And, additionally, these plans look at the individual's wider wishes for how they want to live; their expectations and aspirations. The personalised care plans are evaluated on a regular basis and reviewed annually, involving the customer. The following may be provided:

1. Therapeutic input, for example:

- Physiotherapy
- Occupational therapy
- Speech and language
- Complementary therapies including aromatherapy, massage, reflexology



- Drama
- Music
- Dance
- Hydrotherapy
- Rebound Therapy

2. Management of medication administration and clinical tasks such as tracheostomy, gastrostomy, oxygen therapy and suction to support customers' complex health needs as delegated by a relevant health professional

3. Nutrition. Customers' choices, dietary needs, religious or cultural preferences are respected. They are encouraged to be involved in menu planning, shopping and meal preparation as much as possible.

4. Social, leisure, recreation and education opportunities. A range of activities may be available off site, for example, ten pin bowling, swimming, riding, sailing, visits to the theatre, cinema, pub, shops, social clubs or college courses. Many of our services also offer on-site activities such as art, craft, cookery, gardening and IT. Some services also organise holidays for residents.

5. Transport. The most appropriate mode of transport is utilised to take customers to off-site activities, appointments or other excursions. This may be by public transport, private car or minibus.

6. Guests and visitors. Relatives, friends and visitors are welcomed according to the wishes of customers.

7. Cultural and religious activities. Customers are supported to attend places of worship or other events that are central to their spiritual needs.

8. Involvement in the management of the service. Customers are encouraged to participate in service user groups or committees, and to engage in day to day decisions on the running of the service. This may include involvement in recruiting new staff, organising decoration and furnishing and planning events. Their views are also gathered via a range of approaches, including annual customer satisfaction surveys, involvement in various committees. For example, on budget planning, activity planning, recruitment, feedback from annual reviews of support plans, 'round table discussions' and regular day to day conversations between staff and customers.

9. Consideration of the provision of respite accommodation. At all times customers will be consulted regarding their wishes and feelings of respite customers being accommodated at the service. Risk assessments will be



completed and the success of the respite placement regularly assessed to ensure minimal disruption to existing customers.

10. Professional support can be provided on an assessed needs basis, for example, by a GP, district nurse team, dietician, occupational therapist, chiropodist, physiotherapist, psychiatrist or speech and language therapist.

11. Financial affairs. Individual financial risk assessments are done to check the level of support, if any, that may be needed to manage customers' finances.

12. The quality and safety of customers is assured through working to a number of policies and procedures, in particular our procedures on safeguarding, health and safety, whistleblowing and complaints.

3. The range of customer needs Scope intends to meet for which Scope's persons who require nursing or personal care services.

Scope provides accommodation to customers of all ages and in particular people with physical and sensory impairments, communication difficulties, moderate to severe learning impairments, complex physical and mental health needs, and / or Autistic Spectrum Disorder. Many have cerebral palsy or allied conditions.

Support needs are all met through individual programmes supported by risk assessment and the close involvement of external professionals and families. We ensure the appropriate use of the Mental Capacity Act and Deprivation of Liberty Safeguards. Individual support plans are outcome focused, aiming to maintain and promote independence and allow our customers to pursue activities of their choice. We can support access to a wide range of leisure, sporting and recreational activities. Our detailed risk assessments determine staffing levels and highlight any other issues which may need managing. We are led by the outcomes set out in Essential Standards of Quality and Safety.

Our service users have varying communication abilities and, where necessary, we may involve families, carers or advocates in helping us understand individuals' wishes regarding their care, activities they want to do and how they want to live. In these discussions, we take into account individuals' diversity so that their ethnicity, faith, sexual orientation and other personal preferences and circumstances are respected.



4. Scope - Details of the service provider

Scope
6 Market Road
London
N7 9PW

Chief Executive: Mark.atkinson@scope.org.uk
020 7619 7182

Nominated Individual: Vanessa Stanislas
Director of Quality
020 7619 7327
Vanessa.stanislas@scope.org.uk

Address for service: Scope
6 Market Road
London
N7 9PW

5. The legal status of the service provider

Scope is a registered charity, number 208231 and a company limited by guarantee. Registered in England and Wales, number 520866. VAT Registration Number 805156939.

6. Details of the service locations where the regulated activities are carried out on

43a and 43b Morley Road
43a and 43b Morley Road, Tiptree, Colchester, CO5 0AA
(01621) 819 070

Beaumont College & Scope Inclusion North West
Slyne Road, Lancaster, LA2 6AP
01524 541400

Belvoir Lodge
243 Edwards Lane, Nottingham, NG5 6EQ
0115 967 9287



Birchwood
Fullers Close, Chesham, Buckinghamshire, HP5 1DP
01494 794 112

Blake Court
Flat 5, 5a Barrow Road, Waddon, Croydon, CR0 4EZ
020 8688 2682

Drummonds
The Street, Feering, Colchester, CO5 9QJ
01376 570 711

Edward Street
1 - 3 Edward Street, Halton View, Widnes, WA8 0BW
0151 420 3364

Ewer Court
Fairfax Road, Colchester, CO2 7ED
01206 562 511

Godfrey Olsen House
Flats 1 - 4 Godfrey Olsen, Yonge Close, Eastleigh, SO50 9ST
02380 629 610

Harbour Close
8 - 11 Harbour Close, Murdishaw, Runcorn, WA7 6EH
01928 712 973

Henderson and Harvard
Kelvedon Road, Tiptree, CO5 0LJ
01621 819394

Hennel Lane
99 Hennel Lane, Lostock Hall, Preston, PR5 5UL
01772 620 587

Houghton Regis Community Care Scheme
Roman Court, Houghton Regis, Dunstable, LU5 5UB
01582 861 186

Hyde Road
7 Hyde Road, Gillingham, SP8 4BX
01747 822 241

SOP Accommodation for Persons who require Nursing or Personal Care



Laverneo
Pennywell Road, Nookside, Sunderland, SR4 9HX
0191 528 6908

Meade Close
1 - 2 Meade Close, Urmston, Manchester, M41 5BL
0161 746 8313

Mill Lane
17a Mill Lane, Histon, CB24 9HW
01223 232 288

Mulberry Court and Scope Inclusion Dorset
Common Mead Lane, Gillingham, SP8 4RE
01747 822 241

Oakleigh Lodge
4 Oakleigh Avenue, Mapperley, Nottingham, NG3 6GA
0115 9602383

Orchard Manor Transition Service
Manor Road, Meldreth, Royston, SG8 6LG
01763 268 020

Oxclose Lodge
231 Edwards Lane, Nottingham, NG5 6EQ

Redclyffe
21 Salisbury Avenue, Harpenden, AL5 2QF
01582 620 000

Roman House
Winklebury Way, Roman Road, Basingstoke, RG23 8BJ
01256 328 329

Rosewarne
Holman Park, Tehidy Road, Camborne, TR14 8FD
01209 713 729

Shapland Close
Scope Shapland Close, Wilton Road, Salisbury, SP2 7EJ
01722 419 777

Speakers Court
St James Road, Croydon, CR0 2AU

SOP Accommodation for Persons who require Nursing or Personal Care



(020) 8665 0745

The Hollies

1 - 3 The Hollies, Halton Brook Avenue, Runcorn, WA7 2FU
(01928) 567553

The Old Orchard Care Home

123c Shelford Road, Radcliffe on Trent, Nottingham, NG12 1AZ
(0115) 933 5113

The Vines

315 Westdale Lane, Mapperley, Nottingham, NG3 6EW
(0115) 960 6038

Wakes Hall

Colchester Road, Wakes Colne, Colchester, CO6 2DB
01787 222 044

Warrington Road

102 - 108 Warrington Road, Halton View, Widnes, WA8 0AS
0151 423 3621

Woodford Court

6 - 8 Snakes Lane West, Woodford Green, IG8 0BS
020 8502 9502